



Coronavirus Crisis: Citizens Advice Waverley Working together

Coronavirus has made an unprecedented impact on people's lives, Yet, in these most challenging of times the emergence of local community support groups has been a shining light.

In addition to the fantastic work that groups are doing, **Citizens Advice Waverley** is here to help people in your community - whoever they are and whatever their problem.

How we can help

If people in your community have been affected, our Advisers can provide advice about a range of issues:

- § **Employment**
- § **Claiming benefits**
- § **Paying your bills**
- § **Housing problems**
- § **Relationship breakdowns.**

In addition, our **South West Surrey Domestic Abuse Outreach Team** is continuing to help during this period. Domestic Abuse is any incident or pattern of incidents of controlling, coercive, threatening behaviour, violence or abuse between those aged 16 or over who are, or have been, intimate partners or family members regardless of gender or sexuality.

Contact us at Citizens Advice Waverley

Although our offices are closed at the moment, your community can contact our team of more than 60 home-based Advisors:

- **Email** – for a fast response, please complete our online form at: [Citizens Advice Waverley email form](#)
- **Phone** – if you need to speak with an Adviser, call our Adviceline: 0344 848 7969

Our advice is FREE and INDEPENDENT.

Contact our Domestic Abuse Team

The [South West Surrey Domestic Abuse Outreach Team](#) is continuing to provide support during this period. Our Domestic Abuse Team includes qualified Independent Domestic Violence Advisers who provide practical advice and emotional support. We will always listen, support and believe. Call us on 01483 898884 (Mon-Fri 9-4pm) or email swr@swsda.org.uk

On-line support

Your community can also access a huge amount of on-line self-help material:

- [Citizens Advice Waverley website](#)
- [Facebook](#) and [Twitter](#)
- National Citizens Advice information site: [Coronavirus: What it Means for You](#)
- Advice on the most popular topics relating to the impact of Coronavirus:
 - [If your employer has told you not to work](#)
 - [Check what benefits you can get](#)
 - [If you can't pay your bills](#)
 - [If you're self-employed](#)

My request

Please can I ask you to spread the word to your community group - **a social post or e-mail** would be ideal. And if there is any way that we can help your community, do not hesitate to contact me personally at <mailto:ceo@waverleycab.cabnet.org.uk>

Thank you for your support.
Kind regards and stay safe.



Phil Davies
CEO - Citizens Advice Waverley
16th April 2020